

The JR EAST PASS SPECIAL, the price of which is 15,000 yen, is valid for 10 days from the day you receive it, and it can be used on any three of those 10 days.
The JR EAST PASS SPECIAL is not being offered for the Youth or Green Car versions.

How to get the JR EAST PASS SPECIAL?

A. If purchasing at Narita Airport or Haneda Airport:

- Step 1.** Please find the reception counter identified as "JR EAST Travel Service Center"
- Step 2.** Present your passport to the pass office staff. You will receive a pass after confirmation of eligibility.

The pass is valid for three days of your choice during a 10-day period that starts from the day of purchase. Only one JR EAST PASS SPECIAL per stay in Japan can be purchased.

B. In case of an advance purchase from outside Japan:

An Exchange Order for the JR EAST PASS SPECIAL may be purchased outside Japan through a travel agent or online.

a) If purchasing through an agent

- Step 1.** Purchase an Exchange Order from a travel agent. Exchange Orders are available from travel agents with a computerized global distribution system (GDS)
- Step 2.** After you arrive in Japan, take your Exchange Order to an exchange location. Your passport will be required. You will receive your JR EAST PASS SPECIAL after confirmation of eligibility.

b) If purchasing online

- Step 1.** Purchase an Exchange Order on the JR East Website.
- Step 2.** Your Exchange Order will be sent to your e-mail address.
- Step 3.** After you arrive in Japan, take the printout of the Exchange Order sent by e-mail to a designated exchange location. Your passport will be required.

You will receive your JR EAST PASS SPECIAL after confirmation of eligibility.

Through the global distribution system (GDS), a computerized system for travel agents, you can make reservations and issue tickets. If you do not know how to use it, please ask the Bureau of the Conference for assistance.

The JR East Info-line is a telephone-based service providing JR East transportation information for non-Japanese customers. Information is provided in English, Chinese, and Korean. The Info-line also provides information about the newest JR East trains and lost and found assistance.

Telephone number: (050) 2016-1603

Note: You can call JR East from overseas. Our international telephone number is +81 (50) 2016-1603.

See also

http://www.jreast.co.jp/e/eastpass_sp/purchase.html

TIPS

If you get the JAPAN EAST PASS SPECIAL on June 1, you can use it for the Narita Express or Monorail. And on June 8 and June 10, respectively, you can use it for the Shinkansen from Tokyo to Morioka and from Morioka to Narita or Haneda.